

In light of the new state requirements, your appointment is going to look a little different than you are used to at Hair Gallery At The Mill. We will continue to do everything we can to provide a luxury experience while keeping everyone's safety as our number one priority.

We appreciate your patience and understanding during these changes and look forward to seeing you again!

Hair Gallery At The Mill Appointment Guidelines as of 6/2/2020

Please read and understand all guidelines. We will ask you to sign a waiver acknowledging your understanding and agreement to the guidelines

- o Do you have a cough? Do you have a fever?
- o Have you been around anyone exhibiting these symptoms within the past 14 days?
- o Are you living with anyone who is sick or quarantined?
- o Are you sick with any symptoms?

If yes to any of these you will need to reschedule when it is safe to do so.

- o Curbside check in upon arrival. Text or call 860-400-3459 to let us know you are here and we will text you when it's time for you to enter the salon.
- o Once in, sanitize or wash your hands before your appointment.
- o All guests will be required to bring and wear a mask that covers the nose and mouth for the duration of their visit. If you forget your mask we have some available to purchase. Disposable recommended for color clients.
- o Guests will be served by appointment only.
- o Changing room and coat rack will be temporarily closed. Please wear clothing appropriate for your service.
- o Our waiting room must be closed at this time. No additional guests/people to your appointment. Bring minimal personal belongings to your appointment.
- o No magazines, beverages and food until further notice.
- o Temporarily no waxing services.
- o Minimal blow drying when possible

Hair Gallery at the Mill has always followed best practices for sanitation. We have increased these measures and added additional steps in order to safely serve you. For your safety you can expect:

- o Employees screened upon arrival
- o Salon will be at 50% of normal capacity
- o Workstations are a minimum of 6 feet apart with designated work areas
- o Physical plexiglass barrier at service desk
- o Floor markers to keep 6ft social distance
- o Limited verbal communication when within 6ft
- o Service providers will be wearing masks and face shields/eyewear
- o Service providers aprons are changed between each guest
- o Always a clean laundered cape for each guest
- o Hand sanitizer and disinfectant at each workstation and common areas
- o Stations fully wiped down and disinfected between each guest
- o All tools and equipment used by a service provider will be sanitized between each guest
- o Service providers will fully wash or sanitize hands before and throughout your services
- o Stylists wearing gloves for appropriate service will use new pair for each client
- o Routine sanitation rounds of the salon
- o Salon fresh-air ventilation system